

CONSERVATION & VISITOR EXPERIENCE DIRECTORATE

Seasonal Ranger; Band BI, full-time (37.5 hours, including weekends and evening),
fixed term 15 June 2020 to 31 Oct 2020

Purpose

The post holder will support delivery of the National Park Partnership Plan, working with partners, post Covid-19 lockdown, to encourage people to have a safe, enjoyable and responsible visit to Cairngorms National Park.

The key role is working with visitors & residents providing on hand communication and advice; talking with people in clear, positive, engaging, persuasive and easily understood ways to encourage responsible outdoor access. The post holder will work in partnership with public and private partners that manage the area and local communities and interest groups such as mountain bikers and climbers.

Responsibilities

- Work with, land managers, ranger services, communities and other partners to promote responsible access opportunities. In particular provide on hand access advice and guidance, which may require diplomacy and decisiveness.
- Installing and maintaining temporary signage and supporting communications on how to safely enjoy a visit post Covid-19.
- Support initiatives which raise awareness and understanding of the National Park's special qualities – 'share good stories';
- Work with partners to address the direct impacts of irresponsible behaviour such as campfires in woodland, irresponsible dog ownership and litter.
- Assist with the delivery of Volunteer Cairngorms and the ongoing development of the volunteering programme;
- Under direction from the Recreation and Access Team carry out inspections & audits of access routes & sites undertaking any basic maintenance, or repairs as required;
- Comply with all Park Authority policies & procedures required to deliver an agreed work programme including timely and accurate reporting;

General

- Contribute to the work of the Visitor Services Directorate and CNPA as a whole and ensuring compliance with financial procedures;
- Contribute to the delivery of the National Park Partnership Plan;
- To conduct other work, as necessary; and
- All post holders are required to be flexible with regards their job description so that the organisation can adapt to new opportunities and priorities over time.

Person Specification - Knowledge, experience and training

ESSENTIAL

- In depth geographical knowledge of the “outdoors” in the area/locality of work (Badenoch & Strathspey, or Deeside)
- Thorough understanding of the complexities of access and land management issues in the Cairngorms National Park
- Strong customer focus and interpersonal skills with a clear ability to communicate well with a range of audiences & deal with challenging situations
- A passion for, and experience of, encouraging a wide range of people to responsibly enjoy the outdoors
- Ability to work alone, without supervision, along with excellent team and partnership working skills
- Current UK Driving Licence
- Access to a vehicle insured for use on road in the role (mileage reimbursed at standard Scottish Government rates)
- Flexible approach to working hours as regular evening, morning and weekend working will be required.
- Physically fit and able/willing to work outside in all weather conditions
- 1st Aid certificate
- Basic countryside management & maintenance skills

DESIRABLE

- An understanding of the Land Reform (Scotland) Act and the Scottish Outdoor Access Code
- Experience of working as part of a team in outdoor and countryside activities
- Problem solving skills, flexibility & resourcefulness
- Qualification in relevant subject e.g. countryside working or outdoor skills
- Appreciation of the values, roles and responsibilities of a National Park in Scotland
- Existing PVG Disclosure Certificate.

May 2020